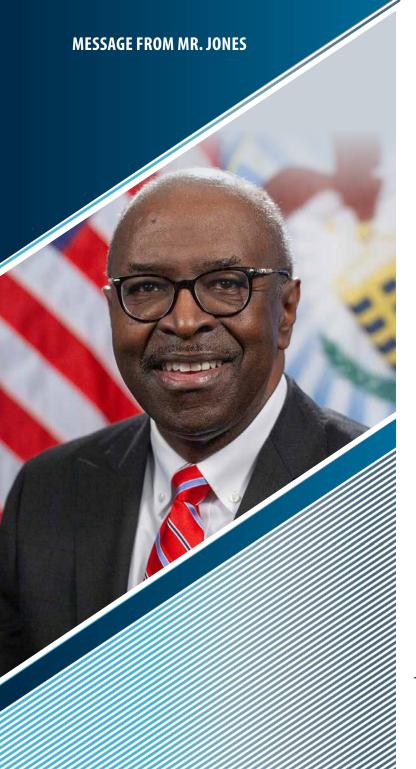








2020 YEAR END REPORT



As the DCSA Assistant Director (Security Training and Education), I am pleased to see that CDSE remained resilient during the many changes that occurred during 2020 by leveraging technology and providing innovative products and services across the globe. When the COVID-19 pandemic hit, we not only saw a change in structure and leadership, but also a change in how we conducted business. CDSE stayed engaged with stakeholders and customers to ensure the same level of security training, education, and certification was delivered even when faced with these changes.

Throughout this unprecedented year, the security landscape continued to change as well. CDSE adapted and leveraged technology to create security courses and products to best fit the climate.

Using innovative tools and delivery methods, CDSE continues to help Department of Defense (DOD) military, civilians, contractors, and more with their security duties through its security courses, certifications, and resources. I am proud of the results we have achieved in this past year and look forward to seeing how CDSE continues to adapt and succeed.

Sincerely,

**Kevin J. Jones** 

DCSA Asst. Director (Security Training and Education)

CDSE is pleased to present our 11th Year End Report. During Fiscal Year 2020 (FY20), we continued to collaborate with our DOD, industry, and Federal Government partners to provide the most up to date and relevant security products and services. With the challenges faced this year with the COVID-19 pandemic, CDSE had to adapt many of the critical pieces of our mission.

CDSE remained committed to supporting DOD's security personnel, and constant collaboration with the community was integral to this effort. In this year's edition, you will see many examples of accomplishments, including hosting a successful DOD Virtual Security Conference, supporting outside efforts like the SECDEF's Operations Security (OPSEC) Campaign and Operation Warp Speed (OWS), developing our first mobile application, converting instructor-led courses to virtual instructor-led courses, and more.

We hope you will find this report informative and appreciate our dedication to providing the security workforce with the most current and relevant products for the constantly changing security environment.

Sincerely,

Erika Ragonese

Cick J. Razmere

DCSA Deputy Asst. Director (Security Training and Education)





## **MISSION**

Provide the DOD with a security center of excellence for the professionalization of the security community and be the premier provider of security education, training, and certification for the DOD and industry under the National Industrial Security Program (NISP). The CDSE provides development, delivery, and exchange of security knowledge to ensure a high-performing workforce capable of addressing our nation's security challenges.

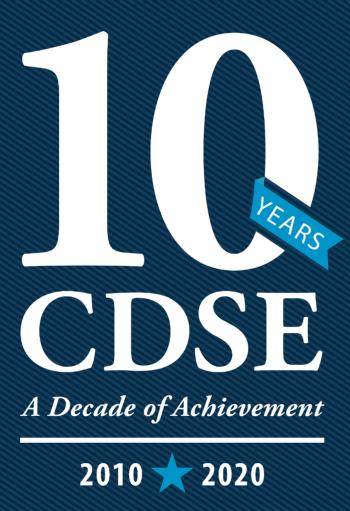
## **VISION**

To be the premier provider and center of excellence for security education, training, and certification for the DOD and industry under the NISP.



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On March 9, CDSE celebrated a decade of security learning achievement, delivering award- winning curricula and content to security professionals and practitioners in government, military, and industry.

Looking back, CDSE's training in the early days was predominately in-person and classes were supplemented with correspondence courses using CDs, PDFs, and online tests.

## Today CDSE has the capability to deliver to millions.

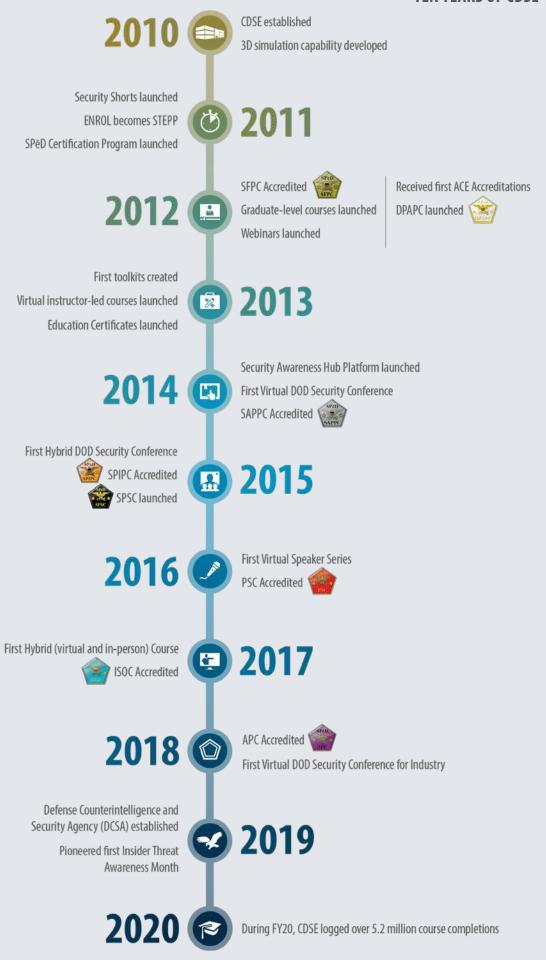
CDSE started as a place with limited resources. "In my mind, we've created a space, not a place," said Mr. Jones.

"The ability to train 3,000 individual students was a good year back then," said Ms. Ragonese, "Today CDSE has the capability to deliver to millions."

To meet anticipated growth, effective and efficient use of technology became a force multiplier for delivering security knowledge to students that was persistent and available anytime and anywhere.



#### **TEN YEARS OF CDSE**



#### **CDSE CALLED ON TO SUPPORT**

## **OPSEC CAMPAIGN**

In early June, CDSE was notified of the Secretary of Defense's (SECDEF) intention to make CDSE's Operations Security (OPSEC) Awareness for Military Members, **DOD Employees and Contractors** (GS130.16) course mandatory for all DOD employees. The purpose of the requirement was to promote good OPSEC awareness and to address recent leaks of controlled unclassified information. The scope quickly expanded to become a request to support the OPSEC Campaign comprised of four courses with an introductory SECDEF video.

In order to create a better user experience, CDSE streamlined course navigation on the Security Training, Education, and Professionalization Portal (STEPP)

> and minimized the number of student actions needed to complete the training requirement.

The CDSE web-based portal, known as the Security Awareness Hub, contributed to the process by allowing students to access the courses without using a Common Access Card and requiring them to submit course completion certificates to their components. The Hub's contribution to the OPSEC bundle included a landing page with the SECDEF video and memo, a link to the four courses, and other CDSE resources.

"The CDSE team strives to keep the courses continuously current, accurate, and relevant," said Erika Ragonese, DCSA Deputy Asst. Director (Security Training and Education), "and is honored to see them approved and promoted as the source to be accessed by many throughout DOD to support the SECDEF's OPSEC concerns and to impact national security."

As of the end of FY20, there were 3,957,016 total course completions recorded for the OPSEC Campaign. The campaign completion date was extended into FY21.





## **OPERATION WARP SPEED**

OWS was a partnership among components of the Department of Health and Human

Services (HHS) and DOD, as well as private industry and other federal agencies, to provide government support for the development of countermeasures against COVID-19.

Faced with a short suspense of 45 days, CDSE designed, developed and released a toolkit of resources primarily for non-NISP OWS bio-pharma industry partners working on the COVID-19 vaccine. The "Operation Warp Speed and Beyond" toolkit contains a variety of resources from numerous federal agencies, professional healthcare organizations, and other government entities.

CDSE's OWS support did not end with providing links to external entities and their resources. The toolkit also included several new products developed by CDSE,

such as, an original OWS poster dispatched to eight OWS industry partners and HHS; and a webinar titled, "Counterintelligence and Insider Threat in a Time of COVID-19."

In July, CDSE coordinated with Office of the Under Secretary of Defense for Intelligence and Security OUSD(I&S), Department of Homeland Security (DHS) Cybersecurity and Infrastructure Security Agency (CISA), and HHS to develop a job aid, "Insider Threat Implementation Guide for Healthcare and Public Health Sector," to OWS partners. The job aid supported the development of Insider Threat Risk programs within those critical sectors.

CDSE briefed Tiger Team Charlie, an OWS support element which includes DHS, CISA, and FBI agents tasked with supporting specific OWS companies. The briefing outlined CDSE materials available for use by these companies in establishing and executing insider threat programs within

the healthcare and public health sectors. In mid-September, CDSE presented a briefing on insider risk and threat awareness for a Defense Counterintelligence and Security Agency (DCSA) webinar tailored to the OWS company audience.

CDSE also provided access to a variety of existing counterintelligence, supply chain risk management, information security, cybersecurity, counter insider threat practitioner training materials, and insider threat awareness materials to support OWS partners. These are available in the existing CDSE Insider Threat toolkit, with tabs specifically devoted to Critical Infrastructure, Controlled Unclassified Information, Reporting, Cyber Insider Threat, and more.

All resources in the OWS toolkit were made available on the CDSE.edu website and provided to federal partners to inform OWS industry partners during site visits and support actions.



## **DOD VIRTUAL SECURITY CONFERENCE**



On June 23 - 24, CDSE hosted its fourth DOD Virtual Security Conference. The theme for the conference was "A Vision of the Future of Security."

This conference was originally slated to be in-person in San Antonio, TX, but due to COVID-19, was changed to a fully-virtual event. The team involved had to pivot to a virtual platform while ensuring participants got the most out of the information sharing and interaction.

The end result was that more than 2,700 security professionals from over 39 different agencies

# ...More than 2,700 security professionals from over 39 different agencies and services across 18 countries attended.

and services across 18 countries attended. The use of the collaborative online platform enabled attendees and speakers to participate safely, without leaving their homes or offices. The virtual conference was still able to address the immediate needs of the DOD security community while bringing civilian and military security professionals together from all over the world.

Speakers from DCSA and OUSD(I&S) presented topics such as Security Executive Agent Directive 3, Joint Personnel Adjudication System, Insider Threat Status and Way Forward, Mobile Device Policy, Industrial Security Policy (Current & Future), and Controlled Unclassified Information. The conference also allowed participants to submit questions and receive answers in real time.

## **INSIDER THREAT AWARENESS MONTH**

This year, CDSE partnered with the National Counterintelligence and Security Center (NCSC), National Insider Threat Task Force (NITTF), OUSD(I&S), DHS, DCSA, and Insider Threat community stakeholders to support National Insider Threat Awareness Month (NITAM) 2020 activities.

This year presented a unique risk environment with the sudden arrival of COVID-19, which impacted every single American at various levels. The pre-planned theme of "resilience" for NITAM would arise to a heightened level of salience for the American people. Faced with serious adjustments and personal struggles, the risks for espionage, unauthorized disclosure, fraud, theft and even unwitting insider threat actions

were, and continue to be, higher than ever. In early 2020, CDSE planned to bring awareness of insider resilience, insider threat programs, risk mitigation, and reporting to a new level of permanence.

In the summer of 2020, CDSE launched the NITAM website. Designed to optimize both stakeholder and participant involvement, the NITAM website includes games, videos, social media graphics, posters, case studies, scenarios, news, articles, and endorsements from OUSD(I&S)'s, Mr. Joseph Kernan, NCSC Director, Mr. William Evanina, and DCSA Director, Mr. William K. Leitzau.

CDSE's NITAM website also served as a promotional platform for the DOD's Counter Insider Threat Programs' (DOD C-InT) 2020
Behavioral Science Research
Summit hosted by the Defense
Personnel Research and Security
Center (PERSEREC) Threat Lab.
Since its launch, the website has garnered acclaim from stakeholders and participants alike with close to 6,000 visits within the first few days of going live.

The 2020 Virtual Insider Threat
Conference was another successful
initiative during NITAM. With
1,669 participants from across
the globe, CDSE hosted an all-day
conference with a full agenda of
topics including an Insider Threat
program update, industry policy,
a detailed case study briefing, and
research support and best practices
for building resilience.



## **CURRICULUM REVIEW MEETING**



On September 15 - 17, CDSE conducted the 2020 Curriculum Review Meeting (CRM). The previous year, CDSE hosted this event in person at the Pentagon. However, due to

> COVID-19, the 2020 event was moved onto a virtual platform.

with respective stakeholders to discuss their specific training program, validate existing curricula,

identify perceived training gaps, and share current offerings. The importance of communicating the training to the workforce was also discussed.

This year's review meeting saw more than 86 attendees representing over 40 organizations, including the Army, Air Force, Navy, Defense Contract Audit Agency, Defense Logistics Agency, FBI, MDA, OUSD(I&S), OUSD(R&E) and the PERSEREC.

## **CDSE SUPPORTS SUPPLY CHAIN AWARENESS MONTH**

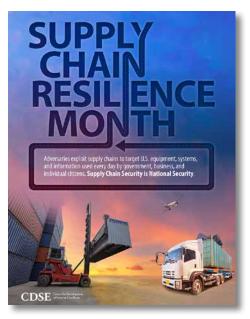
In April, the supply chain became headline news due to global business and factory closures to stem the tide of COVID-19. This caused supply concerns across many sectors including national defense, critical infrastructure, and food security. April was also when the NCSC hosted its annual National Supply Chain Integrity Month. CDSE played a pivotal role in supporting NCSC and in educating and supporting stakeholders.

CDSE delivered two webinars with 1,036 participants from cleared industry and federal agencies hailing from both the continental

U.S. (CONUS), and six outside the continental U.S. (OCONUS) locations. The first webinar, "Counterintelligence, the Supply Chain, and You," featured a DCSA Counterintelligence Special Agent speaking on supply chain basics, recent trends, and focused on products and courses available to assist cleared industry.

The second webinar, "Supply Chain Resiliency 2020," featured an FBI Supervisory Special Agent and focused on Supply Chain Resiliency and NCSC's strategic supply chain mission. The CDSE also created a new Supply Chain Threat poster, a CDSE Pulse newsletter that was

Supply Chain-centric, and multiple updates to the Supply Chain Risk Management Toolkit, including new content and deeper links to partnering agencies' products.



## INSIDER THREAT VIGILANCE CAMPAIGN



In FY20, CDSE's Insider Threat Vigilance Campaign Job Aid was designed to be an interactive infographic to provide ease of implementation when accessed. Monthly themes related to threat awareness and insider threat programs provided consistent messaging that could be tailored for any workforce to create a sustainable effort to lessen the risk insiders may pose to organizations.

Once-a-year training is not enough to keep the risks of insider threats and potential damage at bay. For any insider threat program to be successful, it must keep the awareness message first and foremost in the mind of the workforce. By providing frequent reminders in a variety of mediums, you are more likely to increase the vigilance of your personnel and encourage awareness and reporting.

## **GOVERNMENT AND INDUSTRY SECURITY** TRAINING COMMITTEE

This fiscal year, CDSE established the Government and Industry Security Training (GIST) committee, which held its first meeting on August 26. The GIST is composed of DCSA representatives and industry partner representatives who seek to enhance the availability of security products and services and foster a proactive, risk-focused culture.

Participants are charged with evaluating policy changes and updates that impact the NISP, identifying existing and emerging training needs, discussing the development of relevant and innovative content and services that support security awareness, and expanding the delivery of security training products and services.

"Very excited for this committee and expect to see some of us develop tangible improvements to the training available to industry!" - GIST Member

CDSE received some positive feedback from these students:

66

Thank you for your timely assistance with some of the questions that I had, and the flexibility and patience required with conducting this course online given our country's current state.

The VILT option was amazing! Having the flexibility to interact with everyone while not being locked into a physical classroom was perfect for me.

99 -

**CONVERSION OF ILT TO VILT** 

During the pandemic, CDSE postponed all Instructor-led (ILT) courses in March to put the safety of the students and staff first. To ensure that students still received required training, CDSE's three most popular ILT courses were converted to a Virtual Instructor-led (VILT) delivery platform and provided in a collaborative learning environment:

Fundamentals of National
 Security Adjudication (formerly
 known as DoD Personnel Security
 Adjudications) ILT course,
 which is a mandatory training
 requirement for National Security
 Adjudicators participating in
 the Adjudicator Professional

Certification Program was converted into a nine-day VILT course.

- DoD Security Specialist
   Course was restructured into
   a four-week course delivered
   in a collaborative learning
   environment via the collaborative
   learning management platform.
   CDSE delivered two iterations of
   the course in FY20.
- Introduction to Special Access Programs (SAP) Course was revised to a seven-day course.

Each of these courses were quickly converted to a virtual platform and delivery continued to over 120 students worldwide.



## NISPOC RIDE ALONG

An Industrial Security Field Office Chief (FOC) observational ridealong for a cleared facility is an integral part of the National Industrial Security Policy Oversight Course (NISPOC) for Industrial Security Representatives (ISRs) and is the final course module. Due to COVID-19, the FOC and ISR ride-alongs couldn't continue as previously conducted. CDSE

took the initiative and created a conditional way forward through the development of an interim mock ride-along model that allows FOCs to certify that an IS Rep is ready to perform at the full performance level in the field and successfully graduate from the NISPOC. These modifications were well received by the field and are effective at training the IS Reps.

The NISPOC workaround that [CDSE] put together was very well received by the field and is working well. ... grateful for the efforts done to put this process in place.

- Field Office Chief

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## COE



The Council on Occupational Education (COE) accredits CDSE, using rigorous standards, as an

educational institution which is required within DOD. The COE Reaffirmation Self-study Report is a critical deliverable of the accreditation process that supports DCSA and validates CDSE's commitment to provide the DOD with a security center of excellence.

In order to deliver CDSE's report to COE, a team of 30 subject matter experts established project goals, roles and responsibilities, and required deliverables supporting the development and submission of the report. Demonstrating continued compliance with COE,

CDSE delivered the 146 page report, which included 10 standards with 131 criteria. The criteria was supported by 197 exhibits, which provided data related to organizational make-up, course hours, and student demographics. The report received positive recognition from the COE Team Leader.

However, due to COVID-19 issues inhibiting efforts, the CDSE COE Institutional Reaffirmation on-site visit was rescheduled for 2021. CDSE accreditation has been extended until that official visit.





Education Advanced-Level, **Semester-long Course Completions** 



5,477,366

Overall Website Views

#### **NEW PRODUCTS**

#### COURSES

Behavioral Science and Insider Threat (eLearning course)

DoD Security Specialist Course (VILT)

DoD Personnel Security Adjudications Course (VILT)

Intro Special Access Programs Course (VILT)

#### 🖒 SHORTS

**Human Resources and Insider Threat** 

The Federal Investigative Standards

Adverse Reporting Information

Foreign Ownership, Control, or Influence (FOCI)

National Interest Determinations (NID) Process

Continuous Evaluation Awareness

Reporting Requirements at a Glance

#### CASE STUDIES

Abdul Majeed Marouf Ahmed Alani

Shamai Liebowitz

Christopher Paul Hasson

Harold Martin

Nghia Hoang Pho

Hongji Tan





**44,599** 

Case Study Views

#### **WEBINARS**

Prevention, Assistance and Response (PAR) and Insider Threat Webinar

Personal Resilience and Insider Threat - Hardening the Target

Industrial Security Webinar: Intro to the National Access-Elsewhere Security Oversight Center (NAESOC) Field Office

Counterintelligence Webinar: The Venn of Counterespionage

Counterintelligence, the Supply Chain, and You

Counterintelligence Speaker Series: The DCSA Targeting U.S. Technologies Report

Supply Chain Resiliency

Counterintelligence and Insider Threat in the Time of COVID webinar

Insider Threat Webinar featuring PERSEREC Threat Lab

**Know Your CDSE Webinars** 



**Operation Warp Speed Toolkit** 

### 🏆 SECURITY AWARENESS GAMES

Whodunit Game

9 Simple Words Game

Who is the Risk? Game

Deadlines and Deliverables Card Game

Concentrated Jeopardy Games

Security Awareness Crossword Puzzles

The Introduction to SAP Crossword Puzzle

The SAP Operation Security (OPSEC) and Information Assurance (IA) Puzzle

SAP Stacks Word Game

**Industrial Security Word Searches** 

Personnel Vetting Security Awareness Games

Cybersecurity Awareness Games

NITAM Downloadable Games

#### JOB AIDS

Insider threat scenario cards

Customizable See Something, Say Something cards

Insider Threat Printable Games Suite

International Military Student Insider Threat Awareness Brief

IMS Insider Threat Awareness Brief Facilitated Discussion Guide

IMS Insider Threat Awareness Brief Transcript for Translation

IMS Insider Threat Indicators Job Aid

Turning People around Not Turning Them in Facilitated Discussion Guide

The Critical Pathway Facilitated Discussion Guide

PAR and INT Job Aid

Insider Threat Implementation Guide for Healthcare and Public Health

Behavioral Science and Insider Threat Job Aid

Insider Threat Annual Vigilance Campaign Job Aid

Insider Threat Program Kinetic Violence Self-Assessment: Lessons Learned from School Safety

Human Resources and Insider Threat Job Aid

Insider Threat Essential Body of Knowledge Desk Reference

Insider Risk Implementation Guide for the Healthcare and Public Health Sector

Industrial Security Program Annual Planner

CDSE Original Classification Authority Desktop Reference

Receive and Maintain Your National Security Eligibility

Tales from the Inside Volume 2

Continuous Evaluation (CE) Awareness

Reporting Requirements at a Glance

#### SECURITY VIDEOS

Social Media Mining by Insider Threats Micro Learn

Espionage Target - You Micro Learn

Insider Threat Resilience Micro Learn

## **ACCREDITATION - GRADUATE-LEVEL COURSES**

In July, CDSE hosted the American Council on Education's (ACE) -College Credit Recommendation Service (CREDIT) and received college credit recommendations that security professionals can apply towards a degree at thousands of universities around world.

ACE CREDIT™ helps CDSE students gain access to academic credit for completed, tuition-free CDSE education and training courses or curricula that are accepted at over 2,200 colleges and universities. Currently, CDSE has 32 courses with college credit recommendations.

This year, the seven CDSE courses to the right received graduate-level recommendations. This is the most graduate-level recommendations that CDSE has received at one time.

	ED 501:	Security as an Integral Part of DoD Programs
	ED 508:	Research Methods, Data Analysis, and Reporting to Support DoD Security Programs
	ED 509:	Assessment and Evaluation of DoD Security Programs
	ED 511:	Leadership in DoD Security
	ED 512:	Effective Communication in DoD Security
ED 601:		Statutory, Legal, and Regulatory Basis of DoD Security Programs
	DS 300:	Applying Industrial Security Concepts

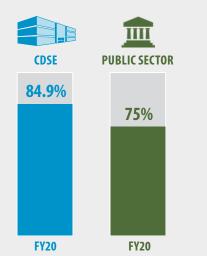
These Graduate credit recommendations reinforce that CDSE courses provide security professionals an opportunity to do complex analysis, design new methodologies, communicate clearly, and prioritize and make sound judgments using ethics and integrity.



The ACE CREDIT™ logo is a federally registered trademark of the American Council on Education and cannot be used or reproduced without the express written permission of the American Council on Education.

## VIRTUAL INSTRUCTOR-LED SATISFACTION SCORE

During the pandemic, CDSE pivoted and focused on our online offerings, including our virtual instructor-led training. As previously mentioned in this report, many of our instructor-led courses were converted to this virtual format. The customer score for the VILTs increased sharply, as seen in the following figure.





## **KNOW YOUR CDSE**

To celebrate CDSE's ten-year anniversary, the staff wanted to share more about our offerings and who we are in a different format. Thus, the "Know Your CDSE" webinars were launched. Each lasted for 30 minutes and focused on a different content area. During those 30 minutes, CDSE staff shared the products and services offered in those areas and also answered questions from the participants.





## **PULSE NEWSLETTER**

The CDSE Pulse was another outreach effort that started in January 2020. The Pulse is a monthly security awareness newsletter that is sent out through our subscription service as well as archived on the DCSA site. Each issue of the Pulse has focused on a different security topic as well as promoted CDSE's products and events around that topic. At the end of the FY, CDSE had 5,691 subscribers to this newsletter.

## **PSAs**

In FY20, four public service announcements (PSAs) were created to help spread the word about CDSE in a different manner than before. The training, education, and certification programs each had their own PSA as well as an overarching video that included all three. These PSAs are posted on YouTube, Defense Visual Information Distribution Service (DVIDS), Intelink, and are running on the American Forces Network (AFN).





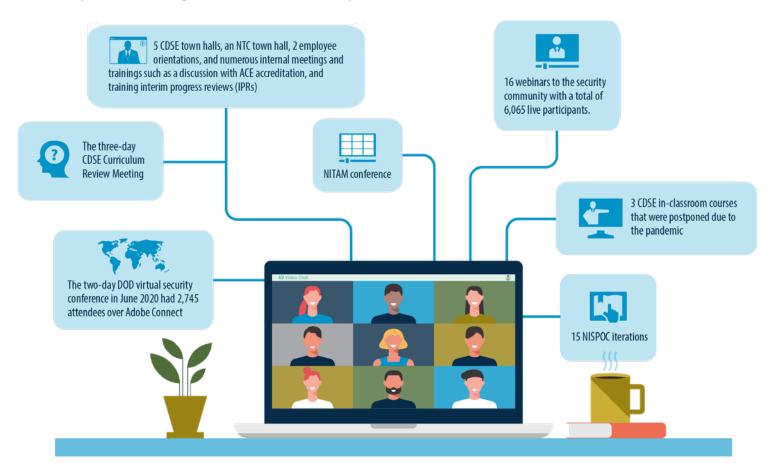




## COLLABORATIVE PLATFORM USAGE

CDSE's deployment of our collaborative platform was a workhorse for the agency in FY20. The platform was used for its traditional functions (webinars, virtual conferences), as well as an expansion of use to suit the needs of the telework environment brought on by a global pandemic.

This year, the following events were hosted virtually:



## **eLEARNING CONTENT CONTROLLER PILOT**

During this FY, CDSE evaluated eLearning Content Controller software. The content controller allows CDSE to share course content while maintaining control of the course source code and course version. This capability captures the course completions in the content controller and in the subscribing agency learning management system. It also ensures up-todate course content changes are available to the participating agency in real time. Two of the participating agencies requested to receive the OPSEC Awareness and Security campaign courses through the content controller. This allowed the two agencies to electronically capture 45,448 campaign course completions in their learning management systems. As of the end of the FY, CDSE shared six courses with nine participating agencies and has had 90,358 course completions using the content controller.



#### **TECHNOLOGY CAPABILITIES**

## **DIGITAL BADGING**

On June 1, the SPeD Certification Program Management Office (PMO) transitioned from distributing certificates manually to a completely automated process also known as digital badging. Digital badges are electronic representations of the SPēD certifications and credential.

This new process maximized output, minimized costs, and allowed SPeD candidates to receive their certificates at a faster rate. As

part of the automating process, the SPēD Certification PMO migrated all of its data to one system — the Pearson Credential Manager.

In the FY, 8,755 digital badges were issued to SPeD certification holders through Credly's Acclaim platform. This represents thousands of badges for security professionals who no longer have to wait months to receive a physical certificate.



## INSIDER THREAT SENTRY APP





In 2020, CDSE took an innovative approach to achieving its mission

of increasing the availability of its awareness materials by launching the Insider Threat Sentry app. The app streamlines access to CDSE's awareness materials.

On this app, users can quickly find and download specific resources such as posters, videos, security awareness games, vigilance campaign kits, exclusive content, and more. They can even register for upcoming webinars and other virtual events.

Insider Threat Sentry is not a static application and is updated frequently. Users often receive "InTidbits," interesting pieces of information related to insider threat awareness, countering the threat, or content updates. It was designed to facilitate the use of multimedia awareness products in the mobile environment; however, it is not a substitute for one's personal responsibility to report potential risks.

This app is available to download in the Apple and Google Play stores. There were 1,700 recorded downloads during the fiscal year.



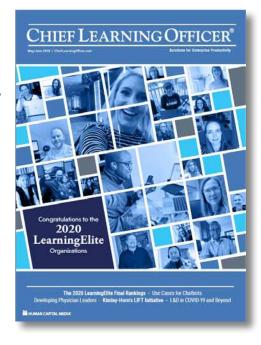


## CDSE RECEIVES THE CHIEF LEARNING OFFICER LEARNING **ELITE AWARD!**



CDSF was selected as a finalist for the 2020 Chief Learning Officer (CLO) magazine's LearningElite award program that honors the best organizations for learning

and development. CDSE received a gold organizational award. The CLO magazine's peer-developed benchmarking program recognizes organizations that employ exemplary workforce development strategies to deliver significant business results that benefit their organization, industry, and the learning and development field.



## CDSE RECOGNIZED FOR THE FIFTH CONSECUTIVE YEAR FOR LEARNING EXCELLENCE!

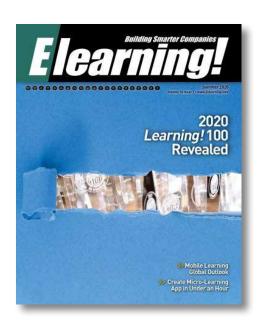


**CDSE** was recognized for its excellence in learning by the Elearning! Media Group's

(EMG) Learning! 100 Awards program. CDSE was ranked 14th within the applicant group of major corporations, non-profits, and government organizations. Learning! 100 Awards recognizes the top 100 organizations for their best-in-class learning and development programs, enabling a learning culture that

creates outstanding organizational performance.

The Learning! 100 is a researchbased program that provides organizations a benchmark for future development, is quantitative and qualitative, and is unbiased about the size of the organization. Learning! 100 applicants are evaluated on three sets of criteria: EMG's Learning Culture Index, Collaborative Strategies' Innovation & Collaboration Ratings, and overall organizational performance.



## **HORIZON AWARDS**

In the spring of 2020, CDSE won Horizon awards for our video and eLearning entries.



The Horizon Interactive Awards is a prestigious, international competition recognizing outstanding achievements among interactive media producers. The competition recognizes and awards the best websites, videos, online advertising, print media, and mobile applications.

CDSE PRODUCT	AWARD
The Critical Pathway - Episode 1/Season 2: Organizational Trust Video	Gold
The Critical Pathway - Episode 2/Season 2: "Indicators Video	Gold
The Critical Pathway - Episode 3/Season 2: "See Something, Say Something Video	Gold
The Critical Pathway - Episode 4/Season 2: Outcomes Video	Gold
Risk Management for Department of Defense (DoD) Security Programs Course	Silver
Department of Defense Security Principles Video Lesson	Bronze
The Critical Pathway Video Series	Best in Category

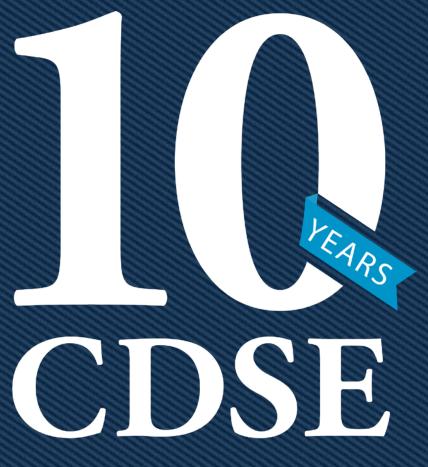
## **HERMES AWARDS**



Several CDSE products won Hermes Creative Awards. The Hermes Awards is an international competition for creative professionals hosted by the Association of Marketing and Communication Professionals. The awardees include: CDSE Counter-proliferation: Gold Award for a Web Element, CDSE Behavioral Science and Insider Threat: Honorable Mention for a Web Element, and CDSE Insider Threat - The Critical Pathway: Platinum Award for an Educational Video.







A Decade of Achievement

2010 🜟 2020



