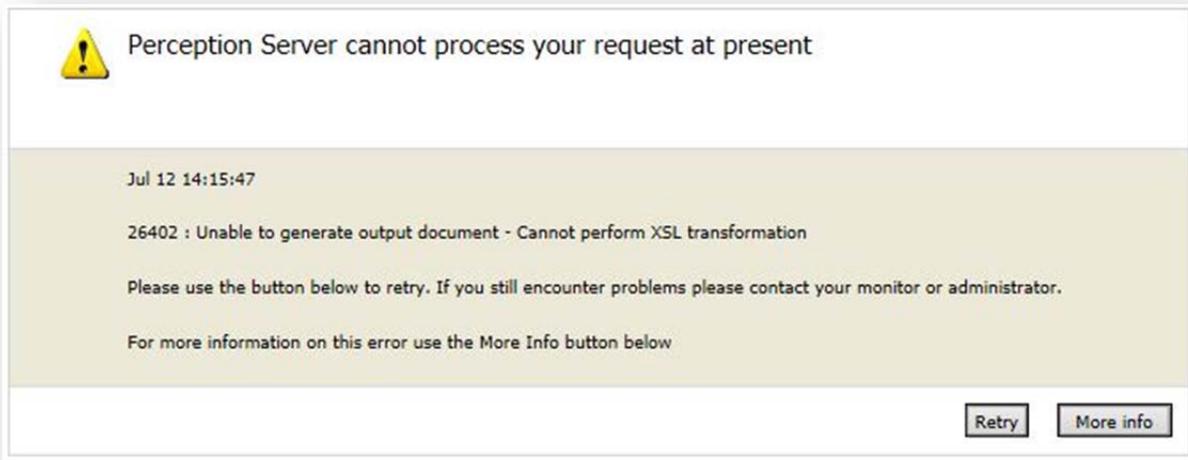


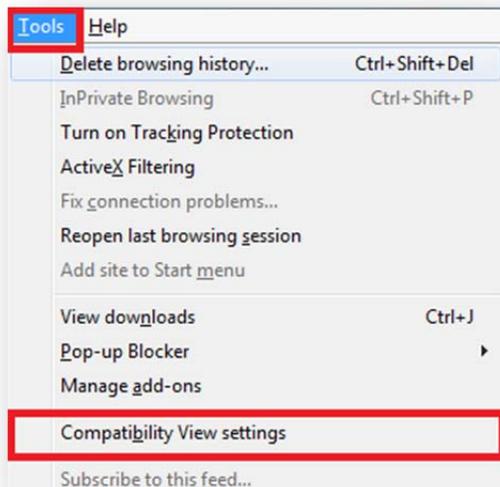
Perception Error Instructions

Perception Error 26402:

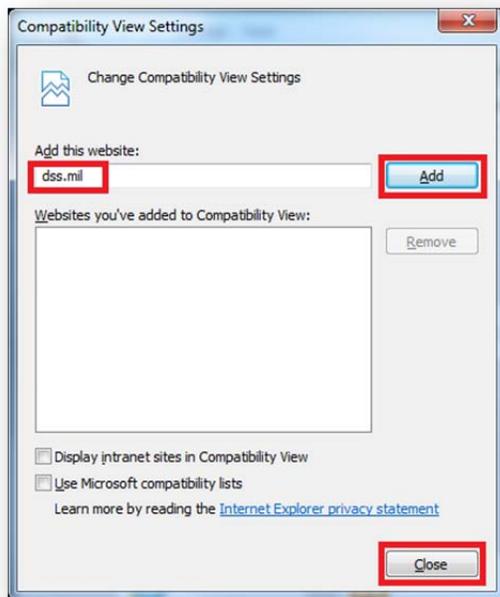
If you are receiving the following error message, then please follow the guidance provided in this document to resolve this issue.



1. Within IE, press **ALT-T** on the keyboard or select the **Tools** menu



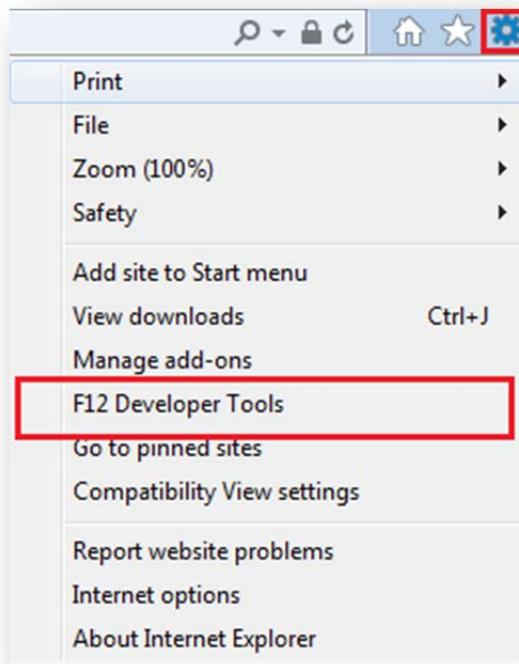
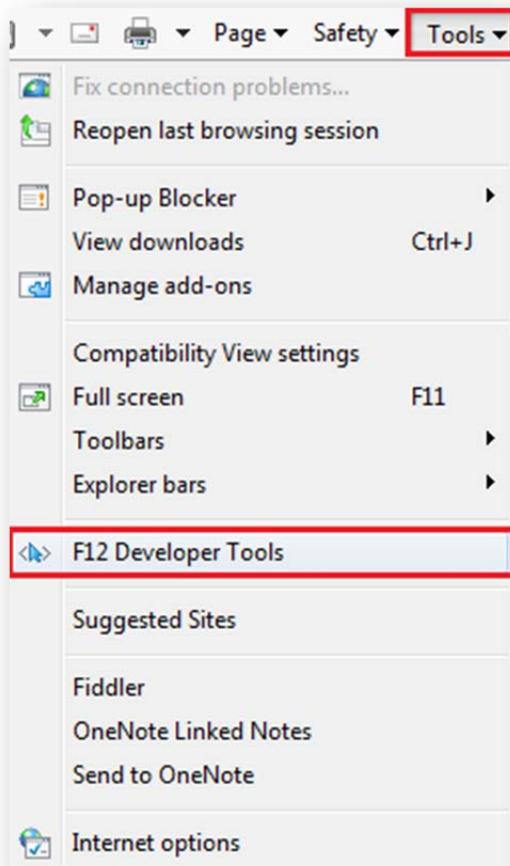
2. Select **Compatibility View settings** from the dropdown menu
3. Enter **dss.mil** in the Add this website: box



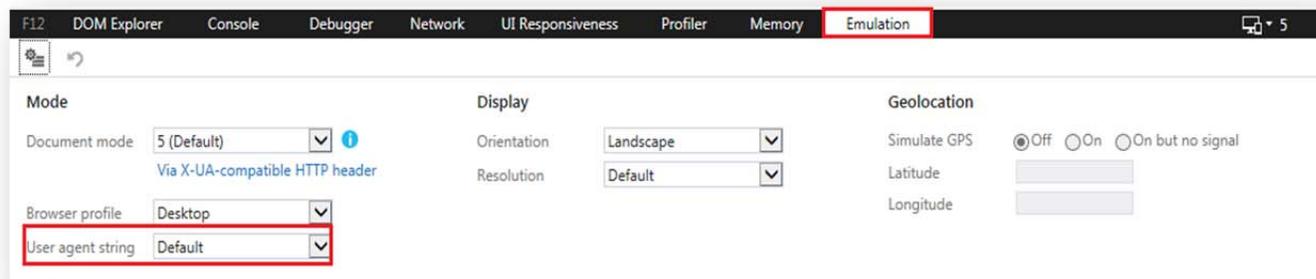
4. Click **Add**, then **Close**

If you continue to experience Perception errors after following the above instructions and refreshing the website, please complete the emulation mode instructions below. These instructions are intended for browser IE11.

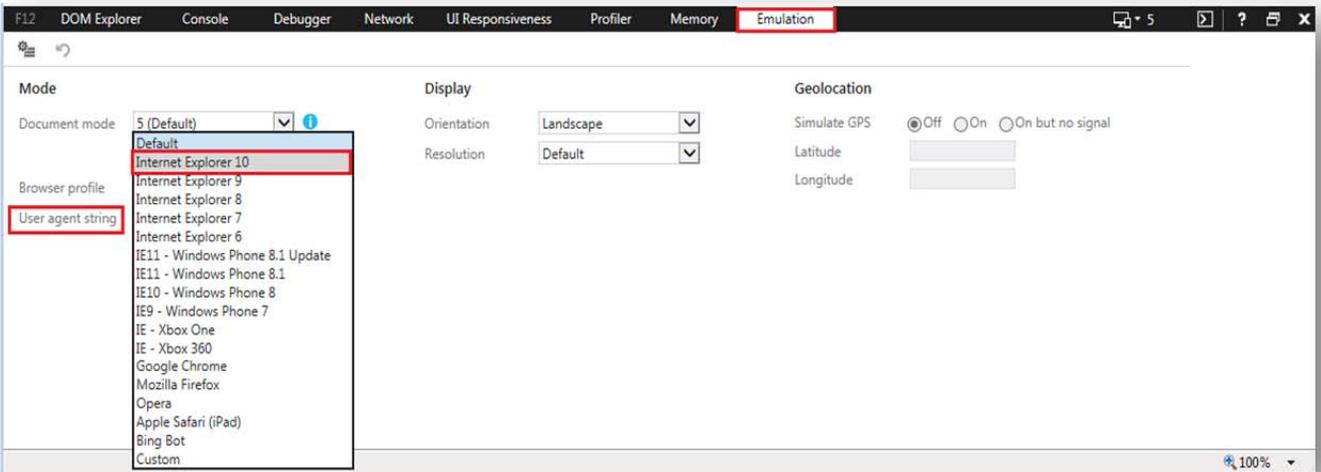
1. Select **Tools** or the **wheel** from the upper right-hand corner of your internet browser



2. Select **F12 Developer Tools** from the dropdown menu (or **F12** key on your keyboard)
3. Select the **Emulation Tab**
4. Locate **User agent string**



5. Select the **dropdown arrow** to provide a list of browsers
6. Select an **earlier version** of Internet Explorer (recommend **IE10**)



7. The page will **refresh** after selecting an earlier version of IE
8. Save changes by clicking on the  icon
9. Close the **F12 Developer Tools** window

Perception Error 50619:

If you receive a **PIP Perception Error** message with a code of **50619**, please [contact the Registrar's Office](#) immediately with the exact title or code of the activity you were attempting to complete.